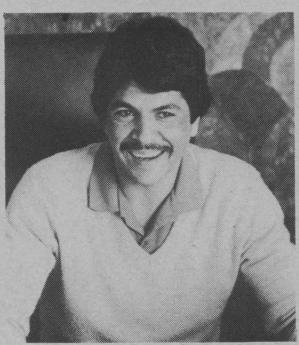


What Do These Santa Barbara Business College Graduates Have To Smile About?



Sarah Garretson, Ambrecht & Worsley
Graduate of Executive Secretarial Program



Ylde Osuna, St. Paul Cleaners Graduate of Professional Accounting Program



Esther Miller, I. Magnin Graduate of Fashion Merchandising Program

Great Careers!

It's never hard to spot a Santa Barbara Business College Graduate they've got that special look of someone who's worked hard for success—and made it!

They've started great careers in fields like Accounting, Secretarial Sciences, Fashion Merchandising, Business Administration, Medical Reception, Word Processing—S.B.B.C. offers 14 programs in all for which there will be over $4\frac{1}{2}$ million job openings over the next four years.

We can help you start on the road to a great career with one-to-one counseling, small classes, individualized instruction, and financial aid in the form of grants, loans, and scholarships.

Then, after you graduate, we'll help you find that perfect job with our 98% successful, no-fee placement service.

If you've got the drive, we can prepare you for the career you've always dreamed of. Call Susan Star today at 963-8681—Don't you owe it to yourself?

Santa Barbara Business College

740 State Street

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7 ouldn't it be great if someone would create a computer that would take all our personal characteristics into consideration and then return a perfect occupation? Subsequently, it could show us where this occupation was available and place us After some thought and constantly challenging. directly in a job with a starting salary of \$40,000 and upward mobility.

I tend to think, however, that if career planning was that easy I'd probably be bored and resentful. Like many others, it's true that I don't know "what I'm going to be" or even where I eventually want to live. I usually smile and tactfully change the subject when someone asks me what I plan to do after graduation. Still, the reality of "life after school" is often in the back of my head. It will grip me at odd times - while I'm a satisfactory career making dinner, when I lie down to sleep, or when I'm out running. The uncomfortable fear will emerge in the form of the question, "What am I going to do?!'

Ignoring the choice of finding a career goal is probably the easiest method of dealing with the problem. I'm not sure, however, if it will allow me the best decision. So, I've had to tackle the problem directly. I've chosen to go ahead and put the time into formulating a career goal to find out what to do with my life.

Well, the first thing I learned at the Career Center was that career planning is a process and I'm better off viewing it as a number of decisions that I'll be making over my lifetime rather than one decision that I'll follow for the next fifty years. Career choice as a process, each decision opening different doors and closing others, is an interesting concept to consider. It certainly takes away the pressure of one huge decision, but the burden of insecurity with my future is still present. Relief of that burden lies in understanding what encompasses the process of career development.

Resources at the Counseling, Career Planning and Placement services have helped me to develop the skills that will let me make my future choices effectively.

The "who, what, where" theory breaks career planning into three sections, each distinct and equally crucial in making satisfying career decisions. The "who" state is extremely important and probably most often overlooked. While working on this area I concentrated on finding out who I am. In order to know what it is I want and what careers will most satisfy me, it is essential that I know who I am. Since this sounds like a simple or even absurd task, it is many times skipped. But I was amazed at how valuable it was to focus on my interests, past experience, behavioral characteristics, aptitudes and abilities, and values.

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Career Planning

assistance from the Career Center, I've clarified what would not be satisfactory for me. I was able to choose a major that I feld best suited for me and name my area of

my college years, so have my areas of interest. I remember one quarter when I changed career goals practically every other week, but I felt all right about it because I was concentrating on fitting my various personality traits in direction. I could read up on a career, talk to people in the career or get an internship or part time work experience in the field to verify my current decision. When, if I found it unsuitable, I at least had another factor to consider when thinking about what I wanted to do with my life.

After coordinating the "who" part of my career development, I have found the "what" and the "where"

The "what" phase of career planning simply I'd like in a job and what refers to knowing what options are available that satisfy my career needs. Knowing what is available includes both gathering a variety of information on

exploring alternatives and their possible outcomes. This can be easily accomplished by looking through books in the Career Resource Room, checking out what is available at the Placement Center or even watching the appropriate As I have changed during different occupations and sections of the daily

newspapers. Using these resources, I continually have a good grip on the possibilities that coincide with my interests, values, skills and other personality traits.

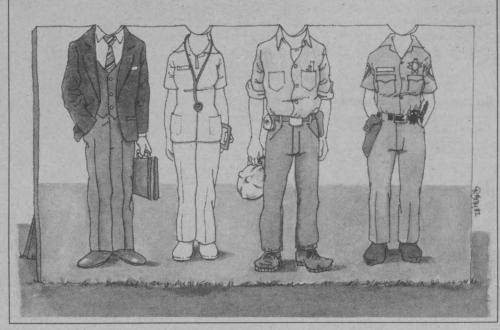
career planning depends highly on the economy. When I know who I am and what occupations fit me, The Placement Center can give extremely valuable assistance in helping me find them. They have helped me to develop a resume, to interview more effectively and to conduct a

job search on my own. They have many community contacts and on-campus interviews, but if these don't include the jobs I want, then I'll have to be able to find out where my The "where" stage of choices can be implemented as well as being able to set them properly in motion. The Placement Center has the services to help me develop these tools for myself.

I'll never know exactly what job I want to have for the rest of my life. Rather, I will make a series of career decisions. I'll hang on to one choice while it looks like it is best for me, then as I change and grow, I will make a new career decision - choose a different path. But I must never underestimate the control I have over my own career. Fate and chance do play a distinct role, but they are not as powerful as my own ability to coordinate myself with my world in a satisfying career.

(The above article was prepared by UCSB Career Peer Gina Vanderween.)







We're helping create the first telescope in space. We're Computer Sciences Corporation. If your talents, skills and education encompass the computer software, hardware or communications technologies, you should get to know us better. CSC teams of mathematicians, analysts, computer programmers and engineers are busy laying the groundwork for Galileo. Man will see farther into deep space than ever imagined. Galileo's complex electro-optics and mmunications system will be linked and programmed throughout the world by CSC's people and vast network of computer technologies. We handle equally awesome challenges here on We design business systems for corporate America. We program the communications systems for some of the country's largest metro-transit lines. We provide the data processing systems for large industries as well as entire countries. We're an intricate part of the nation's defense program. And the future systems are in the minds of the CSC people today. We're Computer Sciences We'll be on campus APRIL 13, 1983 (see your placement office for details) The problem solvers. Talk to us. Computer Sciences Corporation, Corp. College Relations. Dept. 83. 650 N. Sepulveda Blvd. El Segundo. CA 90245

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Services Offer Career Information, Guidance

has distinct advantages. Aside from the ideal proximity of the beach and the fact that you are prolonging the agony of unemployed, you have ac-Most of you may be entirely or two of you who might direction, the Counseling, probably have just what you need.

resources which can be very valuable in helping you define a career goal for yourself.

The Career Resource joining the ranks of the Room is a good place to begin. This room contains a cess to a number of useful wealth of general career career planning services. information on video and cassette tapes as well as in secure in your well-defined numerous books and bincareer goals, but for the one ders. Information on graduate and professional want a little assistance in schools is also available. The focusing on a career Career Resource Room is open from 9am to 4pm, Mon.-Career Planning and Fri. and students are always Placement Services welcome to browse informally.

The Career Resource The Career Center (Bldg. Room is staffed by Career

employed by the Career Center to help their peers to efficiently utilize career planning services. Career Peers are available to advise you as to which services may best fit your needs. Through a Career Peer, you can learn about and sign up for an interest test, the Guidance Information System Computer or "Voyage" video

The interest test may help you to discover possible careers to explore or to validate your present choice. With the Guidance Information System, you can search via a computerized data bank for connections between your values and interests and a wide range of occupations and graduate schools. "Voyage" is a system of professionally produced video tapes and self-report exercises to assist you with various aspects of career planning. Career Peers can get you started in any of these programs.

Sound overwhelming? Career planning certainly can be. But the Career Center provides a few services to help clarify the process. Career planning groups are offered each quarter. These groups focus on teaching you the tools of finding a career direction. Education 164, a three unit class, has a similar purpose but is more intensive than the groups

Having utilized all or some of these services, you probably have a vague

Being a student at UCSB 478) provides several Peers. These students are notion of what you want in a time internships, and incareer. As you may have guessed, this is only the first for internships in other parts narrowed down the paths you might want to take, then it is time for even more career commitment.

spring (this year on April 11) available to assist you in occupational objective for gives you the chance to visit designing an internship your convenience as well.

formation and applications Once you have of the state and nation. Preprofessional experience is both a complement to your academic preparation and a useful introduction to your with professionals from which fits your particular And, during the year, many

notebooks, also at the Placement Center, are one way to have your qualifications referred to interested employers. The Placement Center receives job listings on a daily basis The Career Fair held each future career. ALP peers are and categorizes them by



UCSB Career Peers are one source of career information and counseling.

LECTURESHIPS IN COMPUTER SCIENCE

PART-TIME GRADUATE

Part-time graduate lectureships and a fellowship are available beginning Fall Quarter, 1983 for students who enroll in the M.S. program at California Polytechnic State University, San Luis Obispo. These part-time lectureships and fellowship pay approximately \$3600 for a ten-month quarter-time assign-

The application deadline is April 15,

Affirmative Action/Equal Opportunity/Title IX Employer For Further Information contact:

Dr. Roy Hollstien, Graduate Coordinator Computer Science & Statistics Dept. Calif. Polytechnic State University San Luis Obispo, CA 93407 805 546-2876

many different career fields and ask them questions about their line of work. Talking to people can be an extremely effective method of finding out what a career is really like, if not at the Career Fair then by just giving professionals a call looking them up either in the telephone book or in the Alumni Resource Book in the Career Resource Room. Generally, people like to talk about their work, so talk to them and find out if you would like the kind of work

they do. The most logical step beyond interviewing people about their work is actual work experience. Early experience is not only valuable on your resume and in your job search, but also in making definite career choices and finding out if what you have heard about a job is the way it actually is.

The Applied Learning Program on the second floor of the Placement Center will help you find both internships and student emApplied Learning Program you can get information and placement in local and part-

part-time and seasonal jobs, Orientation session. some of which may be Yet these experiences can do more that help pay the rent; they can also provide a way to acquire valuable skills which prepare you for a fulltime career.

Program, however, is only are available to all UCSB one facet of the Placement students. It is best to take Center. The Placement advantage of them now, Center also provides a because before you know it variety of services to you will be graduating and prepare you to effectively facing tough decisions witout seek an occupation and to the proper preparation. actually find your job.

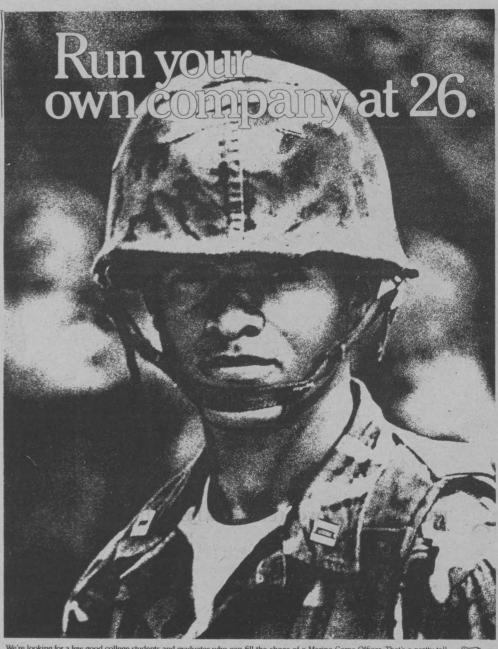
workshops with extremely Gina Vanderween.)

ployment. Through the useful information and tips on resume writing, interview skills and so on. The Placement Center also has employer research, in-The Applied Learning cluding employer brochures, Program also receives directories and employment notices for job openings. It is summaries to help you find advisable to get acquainted employers visit campus to with the working world as interview prospective early as possible. The graduates and alumni. To student employment section interview, you must first of the ALP lists all types of attend a Recruiting

A job search inevitably career-related and others to involves a lot of ups and simply help you earn money. downs and many questions will emerge along the way. Placement Advisors will gladly meet with you on an individual basis to discuss your concerns.

Career Planning and The Applied Learning Placement Center services

(This article was There are a variety of prepared by Career Peer



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ew college graduates traditionally have been a prime source of fresh talent for major U.S. companies. And employers consulted in a survey by Changing Times magazine say recruiting new graduates remains vital to their companies despite the

Although more companies than ever in the annual survey report that their hiring plans are down from the previous year's quotas, 30 percent of the employers surveyed hope to hire about as many graduates as they did last year and 20 percent say they plan to hire more graduates this year.

What's more, 38 percent of the companies report that they are having difficulty finding qualified candidates for certain kinds of jobs mostly in engineering and computer science fields but also in such specialties as optical science, cafeteria and restaurant management programs, and naval architecture.

The kinds of graduates most in demand are engineers; 74 percent of the companies in the listing say they need grads in various engineering specialties, from traditional electrical and mechanical disiciplines to such high-tech areas as computer-aided design and telecommunications. But a good job isn't a sure thing even for engineers. Dick Parker, college relations supervisor for Fluor Engineers in Irvine, says, "If the economy as a whole doesn't improve markedly, many engineering students will graduate facing bleak employment prospects....It's not that there won't be any

Economy Tightens Job Market Competition

more selective and competitive environment."

D.R. Peterson, manager of recruitment and placement for the Jet Propulsion new college graduates will Laboratory in Pasadena, exceed the supply again

jobs, just far fewer, with a sees "a current scarcity of smaller segment of in- suitable openings within dustries to choose from in a industries utilizing engineers and scientists." But he anticipates that "this will be a short-term situation, and demand for

during the next few years."

Behind engineers on the demand are computer science graduates; 55 percent of the companies for business, marketing and economic grads (48 percent) 27 percent; the physical liberal arts, with only 13 percent of the companies indicating jobs available for and Ph.D.'s, \$23,171.

overall for graduates who to MSU: At the top of the manage to land jobs this scale, chemical engineering, spring. Most of the com- \$27,023; panies responding to the engineering, \$26,031; with permission from

the recession will not affect \$25,992; their starting salary offers.

The annual study of recruiting trends by Michigan State University's listed have jobs for them. Placement Services in-Demand is also fairly good dicates this year's graduates will average about 2.8 percent more money than and for accounting last year's. That's the graduates (44 percent). smallest increase in the past smallest increase in the past Further down the scale are 10 years and behind the pace graduates in mathematics, of inflation. The starting salary data collected by sciences, 25 percent; and MSU shows bachelor's degree grads will average \$17,085; master's, \$21,000;

Among academic In spite of the generally specialties, beginning salary gloomy hiring forecast, offers will probably be in the starting salaries will be up following range, according

metallurgy/material science, \$25,504; computer science, \$24,485; civil engineering, \$22,473.

In the middle range: physics, \$20,076; accounting, \$18,233; "agriculture and natural resources, \$18,228; financial adminstration, \$17,754; mathematics, \$17,660; marketing/sales, \$16,941; general business administration, \$16,419; personnel administration, \$15,931.

In the low range: communications, \$15,606; hotel, restaurant and institutional management, \$14,699; arts and letters, \$14,240; social sciences, \$13,835; education, \$13,358; human ecology, \$13,200.

(This article was reprinted Changing Times survey said mechanical engineering, Changing Times magazine.)

Internships Provide Job Experience

Internships may provide you with valuable personal insight as well as job-oriented ex-

A variety of internships offered through the UCSB Career Planning and Placement Services allow you the opportunity to gain preprofessional experience related to your major and/or your career goals. Through it you can discover the relationship between your classroom learning and the working world, and if you're not sure what you want in terms of a career, it will provide career sampling and possibly aid you in your decision-making

Such experience will also be valuable once you have decided on your areas of interest and are ready to enter the working world. The Placement Center's Career Survey of 1980 indicated that students were twice as likely to find a career position related to their majors and received more pay if they had experienced some sort of pre-professional training.

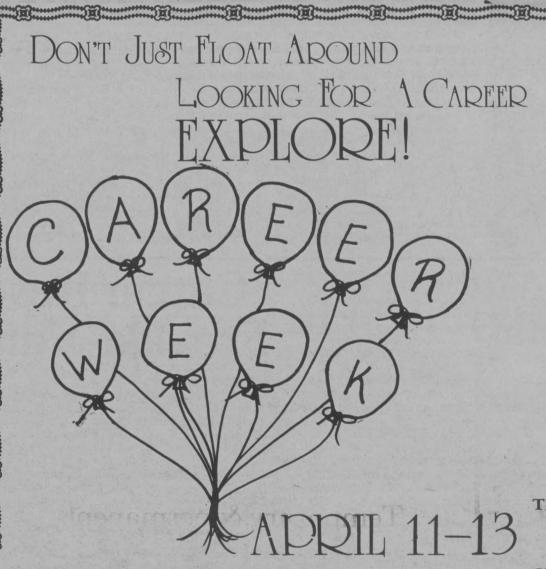
If you are interested in the possibility of an formation necessary and will make an effort to internship, you should first attend an Internship Workshop to learn about what an potential employer. internship involves and what kinds of in-ternships are available. Workshops are conducted frequently; sign up for one downstairs in the Placement Center. (You will need to prepare a resume to present when applying for a specific internship. Learn how to write an effective resume by attending one of the Placement Center's workshops.)

Make an appointment with one of the internship advisers to discuss the type of internships you would like. Leave your application form and a copy of your resume with the adviser, and your application will be kept on file. Just prior to the quarter for which you have requested an internship, you will be contacted by the Applied Learning office to come in to make a final decision upon the internship(s) for which you wish to interview. Your adviser will give you all the contact in-

establish an interview for you with your

"Through internships you can discover the relationships between your classroom learning and the working world."

Once you have found an internship, it is important to remember your goal: to gain preprofessional training. Should you find yourself doing too many menial tasks, talk with your supervisor about broadening your responsibilities, and then prove yourself to be worthy of those by doing a good job. On the other hand, don't expect a middle-management level position, either. Ask questions; show your supervisor you are interested in learning.



CAREER WEEK SCHEDULE Monday, April 11

11:00am-1:30pm CAREER FAIR, UCen Pav.

3:00m-5:00pm Workshop HOW TO GET A JOB, UCen Pav.

7:00pm-9:00pm Panel Discussion TRADITIONAL & NON-TRADITIONAL WOMEN'S CAREERS, UCen Pav.

Tuesday April 12 3:00pm-5:00pm Workshop FINDING A SUMMER JOB, UCen Pav. 7:00pm-9:00pm Panel Discussion CAREERS IN DENTISTRY UCen 2292

Wednesday, April 13 7:00pm-9:00pm Panel Discussion EXPLORING CAREERS IN CHEMISTRY & BIOLOGY, Phelps 3510

Career week is sponsored by Counseling, Career Planning, and Placement Services and is being coordinated by the Career Peers. For More Info call 961-2781 or 961-3724.



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Your resume is a personal advertisement that can make or break your job search. It allows the potential employer to form first impressions - even before he meets you - and may determine whether you win an interview or end up in a foot-thick file of applications submitted over the past ten years.

A resume is a short autobiographical sketch designed to catch the employer's eye and get your proverbial foot in the door. You need not follow a rigid format; instead, personalize a professional-looking style to suit your needs. Whatever form you choose, though, remember that your resume is a showcase of your accomplishments. There are a few essentials that no resume should be without:

Identification. The top of your resume should include your name, address and telephone number. This is the information you want the employer to notice; don't bury it at the bottom of the page.

Work experience. This is the most important section of your resume: an outline of your developing career. Include names and addresses of companies you have worked for, as well as dates of employment, your job titles, responsibilities, and specific accomplishments. Present your work experience in its most favorable light. It is not necessary to give your reason for leaving jobs or an explanation of why you are currently unemployed.

You may wish to list jobs in chronological order, (beginning with your present or most recent employment and working backward) group jobs together acResumes

Professional Style Forms Positive First Impressions

cording to the nature of your responsibilities, or combine features of both of these methods.

Education and training. List colleges you have attended, degrees you have attained, plus any postgraduate work or special training you have completed. Job-related skills, such as specialized certification, knowledge of office machinery or fluency in foreign languages, should also be included.

If you are a new graduate with little or no work experience, you may wish to educational cover background before work experience, detailing areas of emphasis in your major and showing how extracurricular activities relate to the work you seek.

Personal data. This section can include any personal information that might have a bearing on your application: awards and honors received, military service, hobbies or outside interests, and health conditions.

References. The statement "References will be provided on request" should appear at the bottom

of your resume. References should be selected according to the job you are applying for, and may be altered with various employers. When requested, names and addresses should be forewarded in a follow-up letter.

It is not necessary to include a photo of yourself, unless you are applying for a modeling or acting job. Neither is it wise to mention the subject of salary or wages in a resume. There will be plenty of time to to write several different discuss these issues at the versions of your resume interview.

In addition:

Be positive, but stick to the facts. Interviewers will not be attracted to paragraphs full of personal opinions and flowery adjectives; neither will they be interested in long explanations of why you were never promoted from courtesy clerk to cashier at the local grocery store. Don't be afraid to avoid negative information. List your accomplishments.

Be brief. One-page resumes are best, though two-page resumes are often acceptable; employers simply don't have time to concise, and the resume will read through anything speak for itself.

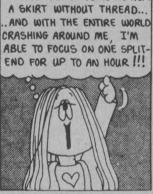
longer. You needn't use complete sentences, but make sure your verbs are active and your phrases read smoothly. Technical jargon, intellectual terms and abbreviations should be avoided.

Make sure resume is clear and functional. Emphasize the qualifications that closely relate to the employment you are searching for. If you apply for a wide range of jobs, you may wish depending on the nature of the job prospect. In any case, you will go through several drafts before your resume reaches its completed form. Polish it. Continue to edit and rewrite, as your outlook continues to change.

Make it neat. Your resume must be typed neatly on good quality, standard-sized paper, or typeset by a professional in order to make a good impression on an employer. You needn't resort to pink paper or fancy type to attract his attention; just keep it clean, neat and









Whether you're an undeclared freshperson or a graduating senior, you can never have enough information about career possibilities. It is vitally important to research the vast array of opportunities available and learn whether the characteristics of a ob are suitable to your goals and interests. You may discover that your ideal career is not all you envisioned it to be - or you might find that a job you never considered is exactly what you're looking for. One of the very best ways to get career information is to talk

with people. You'd be surprised how easily you can arrange career research interviews with persons who have jobs you think you might someday want.

First, think of the occupations you have identified as interesting career possibilities. Who in the community has those kinds of jobs? Usually, this question is easily answered. The Placement Center maintains a file of alumni who are willing to help, or you may already be acquainted with appropriate people. If neither of these methods work, just consult the Yellow Pages. Simply call the professionals and explain your interests; tell

"Career interviews may show you if the characteristics of a job are suitable to your goals and interests."

them that you are a student who is interested in their profession but needs more information, and ask for an appointment arranged at their convenience. Twenty or 30 minutes will usually

It is important to go prepared. You are conducting the interview; know what information you want and ask clear and concise questions which will elicit information that you need to make your decision. Think of your values and prepare questions that will give you answers that tell you whether or not you'd be happy in that field. After the interview, be sure to write thank you notes. It may be a formality, but it will be appreciated and make your visit more memorable.

The following are possible topics of discussion.

Objective Information:

Nature of the work: duties, activities, physical requirements,

Career Research Provide Valuab

· Working conditions: physical aspects of work environment, hours, psychological aspects (with others or alone, nature of supervision, climate of work setting)

· Qualifications: physique (height, weight, size) age, sex, license, demonstrated or measured aptitudes or interests or personality

· Preparation: education or training or experience essential or desirable, apprenticeship, part-time work, length and cost of preparation, scholarship and loans, schools offering preparation locally or elsewhere.

· Entry: getting first job or establishing a business, examination, union affiliation, discrimination.

· Number and distribution of workers: size of occupation, best index of future openings, composition in terms of age, sex and race, geographic distribution, large or small firms.

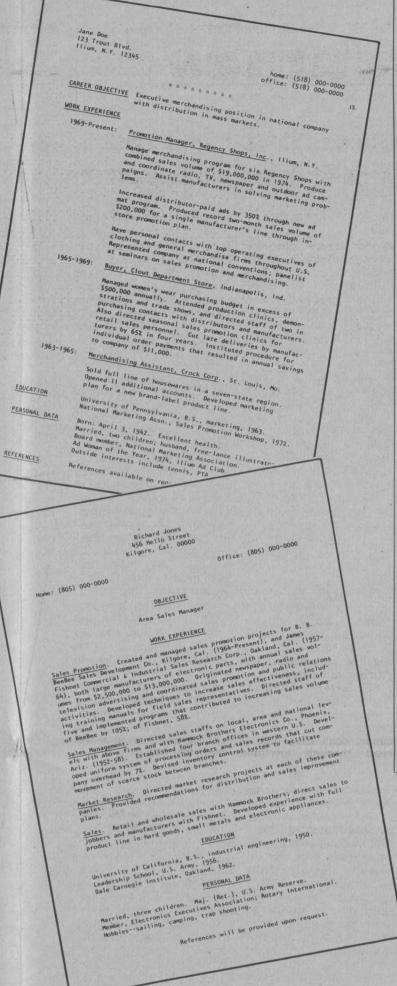
Lines of advancement and related occupations: proportional ladder, usual time before promotion, additional education or training or experience, horizontal mobility, information about related occupations

Economic benefits: beginning earnings, average annual earnings, earnings locally and elsewhere, increments, deductions, fringe benefits (vacations, sick leave, health or other insurance,

Non-economic benefits: psychic income, satisfactions to be gained, occupation as a way of life, social mobility.

 Disadvantages: work irregular or seasonal, frequent overtime or night work, hazards (accidents or diseases).

Outlook: demand for workers (present and future), expanding or declining occupation, stability in face of depression, employment prospects upon completion of training, prospects tools used, feasibility of modifications, psychological aspects,



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Subjective Information:

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· Rewards: what do you like about your job? what is rewarding

· Disadvantages: what do you dislike about your job? what is

Co-workers: what kind of people do well in your field? why? what kind do not do well? why?

Additional Questions:

1. When did you decide on this type of career? How did you reach your decision?

2. If you were beginning again, would you make the same career

3. What advice would you offer someone interested in your field? 4. Would you like to see your son/daughter to follow in your

After all your interviews have been conducted, rank in order the three professions that sound the most interesting. You may feel ready to make a decision about your future or you may still feel that you need more information. Either way is okay.

If you're still undecided or want to learn more about the nature of the jobs, you can obtain more information by again calling the community professionals from the three (or one or two if you think that will suffice) occupations that most interested you. After thanking them again, ask if it would be possible for you to spend time observing them in their work setting. Explain that you don't want to get in the way or demand any of their attention; for them, the day should be "business as usual." You just want to discreetly watch them do the tasks that are familiar and routine to them, but a little less so to you. Most people will be happy to make such an arrangement.

Resume **Power Words**

Using words like these in Innovated your resume will help you identify and articulate career-related skills.

Achieved Administered Analyzed Arranged Assisted Built

Clarified Conceived Constructed Consulted Controlled Converted Correlated Created Conducted Delegated Demonstrated

Designed Detailed Developed Devised Directed Discovered

Doubled Earned Effected Engineered Established Evaluated Executed Expanded Experienced Financed Formed Forumlated Founded Generated Graduated Halved

Headed

Improved

Increased

Implemented

Initiated Inspired

Installed Integrated Interviewed Invented Justified Keynoted Led Licensed Managed Maintained Mastered Mediated Motivated Negotiated Nominated

Operated Ordered Originated Organized Overcame Participated Performed Pioneered Planned Prepared Promoted Provided Reconciled Researched Reduced Reorganized

Reported Served Simplified Sparked Solved Succeeded Supervised Tailored Transformed Trained

Unified Verified Won Wrote Wrought

PLACEMENT CENTER WORKSHOPS ************************************

- THE GRADUATE: WHAT NEXT? -MAR 30 - 2 PM | APR 29 - 2 PM | MAY 26 - 3 PM | APR 6 - 9 AM | MAY 3 - 2 PM | JUN 1 - 9 AM

APR 14 - 3 PM MAY 10 - 2 PM APR 18 - 10 AM MAY 17 - 11 AM ••••••••• - RESUME WRITING -MAR 30 - 9 AM | APR 20 - 1 PM | MAY 12 - APR 1 - 1 PM | APR 22 - 2 PM | MAY 16 -MAY 16 - 1 PM APR 5 - 11 AM APR 26 - 11 AM MAY 19 - 3 PM MAY 23 - 1 PM APR 7 - 2 PM APR 27 - 9 AM APR 11 - 10 AM MAY 2 - 10 AM MAY 27 - 1 PM APR 12 - 2 PM MAY 5 - 3 PM MAY 31 - 11 AM APR 15 - 2 PM MAY 9 - 10 AM JUN 3 - 2 PM - INTERVIEW SKILLS -- HOW TO FIND A JOB -MAR 31 - 3 PM | APR 25 - 10 AM | MAY 18 - 9 AM | APR 4 - 1 PM | APR 26 - 2 PM | MAY 19 - 9 AM | APR 13 - 9 AM | MAY 2 - 1 PM | MAY 24 - 11 AM | APR 13 - 9 AM | MAY 4 - 1 PM | MAY 24 - 1 PM | APR 19 - 11 AM | MAY 9 - 1 PM | MAY 31 - 1 PM | APR 21 - 9 AM | MAY 13 - 2 PM | MAY 31 - 1 PM | APR 21 - 9 AM | MAY 13 - 2 PM | MAY 31 - 1 PM | MAY 31 - 3 PM | ••••••• - PRACTICE INTERVIEWING -APR 11 - 1 PM MAY 3 - 11 AM MAY 18 - 2 PM APR 20 - 9 AM MAY 5 - 9 AM MAY 25 - 9 AM APR 25 - 1 PM MAY 11 - 9 AM - SURVIVING IN SANTA BARBARA -APR 4 - 10 AM MAY 16 - 10 AM - RECRUITING ORIENTATION -MAR 23 - 2 PM | APR 5 - 2 PM | APR 18 - 2 PM | MAR 29 - 11 AM | APR 14 - 9 AM | APR 27 - 2 PM

************************************ - HOW TO FIND SUMMER EMPLOYMENT -APR 1 - 2 PM | APR 18 - 11 AM | MAY 11 - 1 PM | APR 6 - 2 PM | APR 21 - 3 PM | MAY 18 - 3 PM | APR 8 - 3 PM | APR 29 - 1 PM | MAY 23 - 11 AM | APR 13 - 1 PM | MAY 6 - 1 PM | MAY 31 - 2 PM | - INTRODUCING INTERNSHIPS -

MAR 30 - 3 PM | APR 27 - 1 PM | MAY 27 - 2 PM | APR 4 - 1 PM | MAY 2 - 1 PM | APR 8 - 1 PM | MAY 9 - 10 AM | APR 12 - 1 PM | MAY 17 - 1 PM | APR 18 - 2 PM | MAY 23 - 2 PM | M

• UCEN 2292 *******************************

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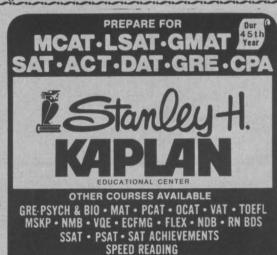
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hat do you say stranger asks vou to briefly describe yourself?

become tongue-tied when your own words, framing faced with a question they are unprepared for, it is important to remember that there are only around 95

These answers are not when a complete guaranteed keys to successful interviews but suggested answers you can For job hunters who rearrange appropriately in replies that are particularly your own.

1. Imagined situations that common interview questions test a person's knowledge of that pertain directly to the the job, which may begin

would do this ... " It is far better to cushion your statements with answers like — "One of the things I might consider would be," and then give your answer. If you commit yourself to a process of what you would do, and it isn't one they would like or consider, you are in an awkward position. Giving your answer a

ask "Have you had your driver's license revoked?

This puzzles many applicants because most jobs do not require that you drive on the job. Some of the reasons for this question include finding out that a revoked driver's license can be an indication of other problems - bad driving record, arrests for drunk

are not really prepared to they want an individual to deal well in the negotiation plan working, but the bold process for a salary. The truth is that a company will clue here is to understand not keep any employee past that if the salary is not their ability to use their already openly quoted, the skills, or pay him, and the company still has an ap- other half of that concern is mind, and one good ap- a company past the time that proach is to ask, "Can you it is good for you. Everyone discuss your salary range is interested in more money method, you are asking the should this come from a new interviewer to give you a employer offer, what you think your time is worth.

Why do you think you honest response. would like to work for our company?

This question is almost equivalent to the personal me?" Everyone wants to and employers are no exception. The usual answer to the question is "I am looking for a job," which is saying that your only interest in the company is that the company has something that you want — a job opportunity, but it doesn't make them feel as though you care about them. The truth is that when most individuals look for a

proximate salary range in you are not going to work for with me?" Using this and responsibility, and way to relate to what you can realistically leave. So, it is possibly expect. This will my feeling that the best allow you to compare this to answer here would be "As long as it is good for both of us," as the most realistic,

Can you get recommendations?

There are several considerations here - any question "Honey, do you love person you choose as a reference will generally tell feel cared about or chosen the would-be employer that you are the greatest thing since cracked ice and sliced bread — so realistically, the ability to get references, and the kinds of people you choose to recommend you, are more important than the references themselves. Your church leader, businessman, or teacher is a better choice than your next-door neighbor. A great technique is to get your application blank at the time of the interview. This really helps. It is not always wise to go to Personnel for your job recommendations. Rather get them from the people you like working with.

9. Are you willing to go where the company sends you?

Most people have chosen their city of residence and do not want to leave. Remember, however, that it is difficult to predict what you will be doing on a job in advance, and a company who needs flexibility in its staff may not consider someone who cannot or will not move. You have to make the decision as to whether the job or your city location is more important to you.

10. Are you looking for a one, is find out all you can permament or temporary job?

This answer is easy if you are only looking for parttime work, or permament work - but, if you are inhomework, so that you will terested in just financial survival and want to take anything you can get, relate honestly that you would prefer full-time, permament work with the company. However, if you can be (please turn to page 10A)

Job Interview Questions And How to Answer Them

qualifications. Of these only 16 appear in some form in almost all interview sessions.

Those 16 questions are listed here, along with some suggestions for answering them easily and positively.

The A LTERNATIVE

8¢ Resumes

with questions like "What would you do if'

Remember here the quality of the solution is not nearly as important as the attitude used to deal with the question. A calm approach is your best bet — no rush statements like "Well, I

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cushion of being one of several possible choices is a better answer.

2. In what type of position are you most interested?

Job titles and the responsibilities that go with them vary from employer to employer, so cover both sides of the question — tell them what kind of function you like - such as "I am good at accounting and math, and organizing information, etc., and positions related to these skills such as accounts payable." Give the employer an opportunity to put you where you best fit by being able to tell them what it is that you do best and not just your last employer's job title.

Avoid over-eager discussions of what you are hopefully planning for the future unless you are asked - remember, employers are generally more interested in individuals working well where they are now than in a potential supervisor who is a dissatisfied employee.

Why would a company

driving, the possibility of medical problems with eyesight or limiting disabilities.

4. What jobs have you held, how did you obtain them, and why did you leave your last job?

The first part of this question is just reporting fact; however, if there were problems or real concerns about your last employment, you are generally concerned about dealing with this even before the interview, and when the question is actually asked, it is important that

What do you say when a stranger asks you to briefly describe yourself?

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whatever the situation is, the answers do not reflect badly on the previous company the interviewer's feeling is that if you speak badly about your last company, you will speak badly about the next one that hires you. One of the best methods here is to be sure that your answers are always given in a calm, comfortable way, and in a voice without tension.

5. What are your ideas on

There are three ways that you can talk about salary. You can ask for over what they want to pay, under what they are paying, or be in the ballpark for the salary they are considering. Most people job, they are more interested in getting a job than in being particular about where they work. They only want to be hired "someplace." One of the most important things you should do before you go to an interview, or ask for about the company. This information is available in the business section of any library, or the Chamber of Commerce. Do your have work to come home from.

7. How long do you expect to work?

Companies, like people, are different in what they expect in terms of how long

JOB CLU

LOOKING FOR A JOB? TIME RUNNING OUT? **FOR GRADUATES & SENIORS**



We're initiating a special 3-week workshop April 19-May 6 — for graduating seniors and UCSB alumni who need a fresh approach to finding a job.

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hether or not we'd like to admit it, most of us acquired our first job with a little help from our friends...or with a recommendation from our parents, or an inside tip from a neighbor.

But that was a few years ago. Now that we're in college, with the first job and many others - behind us, we want to apply our degrees and experience and graduate from those fast food and babysitting jobs. But who's here to give those much needed job leads today?

A job lead is the "lucky variety of sources. break" you've been looking in the direction of a potential ployment, it is wise to ex-position through personal

Resources Lead Job Hunters to **Employers**

for, the arrow that points you thousand 1980 UCSB of leads.) graduates revealed that, of gets your "foot in the door." "self-initiated contact" with If you're a student or the employer. 33 percent graduate seeking embecame aware of their

seven percent attributed

Whether you're looking for someone who "knows employed, 28 percent career, don't fail to overlook somebody," and possibly acquired their jobs through friends, teachers, neighbors and relatives as sources of work or social contacts, they may know of opportunities not normally listed in regular sources. Their knowledge, however, will probably be limited to their own and perhaps a few other places or employment or fields of endeavor.

> Career Planning and Placement Services (Bldg. 478) can assist you in finding a summer or permanent job, deciding whether or not a career is right for you, or just gathering information on different fields. Services include workshops in resume writing, interviewing skills and career development, job vacancy bulletins, in-ternship information, and vocational and interest testing.

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A survey of over one their jobs to "other" sources

employer, introduces you to the 69 percent who were a summer job or a new information. Through their

Counselors in the UCSB

professional journals and provide you with a broad or private employment qualified to fill, and

vertisements can give you an idea about the extent of employment activity in your field throughout the area.

State employment services have more job listings in more occupational categories than any other single source. These offices have daily contacts with thousands of employers and know about area job openings, even among employers who have not listed their openings with other employment services.

There are approximately 2,400 state employment services across the country, many of which operate computerized "job banks" to bring up-to-the-minute information on job openings to the people looking for work, offer counseling and career consultation, and provide aptitude and proficiency testing. Best of all, the services are free.

Another free government service, the U.S. Civil Service Commission handles U.S. Government civilian jobs, with employers in a wide variety of professional, technical, clerical, craft and other occupations. Positions are located in Washington, D.C., throughout the U.S. and overseas, and are filled on the basis of experience, education and the results of examinations given several times a year in cities throughout the nation.

Most post offices have

more information.

may be helpful if you're vices. trained for the kind of from employers.

Commerce lists. These can volvement in the search.

application forms and in- be sources of names of firms formation on job op- that employ workers in your portunities. You can also field, and other information write to the U.S. Civil Ser- useful in applying to them. Commission, Professional associations Washington, D.C., 20415 for may also be useful in providing leads for Private employment specialized occupations, agencies usually specialize though some organizations in a few occupations, but charge a fee for their ser-

Some applicants have positions they have "connections," some just available. Some agencies "get lucky," and some work charge applicants a fee for long and hard to find emregistration or placement, ployment. Whatever while others collect the fees situation you're in, from employers. remember that the most Don't overlook the yellow important aspects of your pages of your telephone job hunting experience are directory, industrial determination, job hunting directories and Chamber of skills and an active in-

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workers in your field.

plore every possible channel acquaintances (family, trade magazines will of job information, selecting UCSB faculty member or the sources most ap- "other"), 15 percent utilized range of definite and specific propriate to your career media ads, 10 percent found job openings. A large share interests, where you live and jobs through the UCSB of listings in magazines want to work, and the Placement Center, and devoted to your field are demand for additional seven percent went to public likely to be for jobs you are Job leads can come from a agencies. (An additional analyzing such ad-

Career Week

annual series of career-related events on 9:00pm in the Pavilion there will be a panel campus next week. The primary objective discussion involving "Traditional and Nonof Career Week is to acquaint students with Traditional Women's Careers" different aspects of various careers they women from both types of fields will speak may be interested in.

A Career Fair will be held on Monday, April 11 from 11-1:30 at the UCen Pavilion. Representatives from a wide variety of Pavilion, a workshop on "How to Get a careers will be available to talk with Summer Job" will be presented by Kate students and answer questions about their Sillsbury from the Placement Center. From occupations. Communicating with people in 7-9:00pm the same evening, a panel various careers is a valuable step in making discussion on careers in dentistry will be a decision about career goals.

Get a Job" will be delivered by Patrick Chemistry and Biology" will be held from 7-Mahaffey from the Placement Center from 9:00pm in Phelps 3510.

UCSB Career Peers will be sponsoring the 3-5:00pm at the UCen Pavilion. Then from 7on their job experiences.

On Tuesday, April 12 from 3-5:00pm at the held in UCen 2292. On Wednesday, April 13 a Also on Monday a workshop on "How to panel discussion on "Exploring Careers in

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Successful Inteviews Require Preparation

trying to pull yourself up from the back of the unemployment line, or an undergrad looking for that summer job to pad your bank account enough to see you through the next year of school, the job interview will be a decisive step in your search for em-

This face-to-face encounter with a company's representative may be your only opportunity to "sell yourself" to your potential employer. Look at it positively. The interview allows you the chance to distinguish yourself from the hundreds of other job-hunters and convince the person on the other side of that big desk that you are exactly what his company is looking for. The interview also lets you breathe life into that resume you so carefully constructed and prove that you are more than your one page autobiography has revealed.

Make the most of your job interview:

1. Keep track of your interview appointments. Jot down the company's name, address and phone number on a 3-by-5 card, along with the name of the interviewer and the date and time of your appointment. Not only will this help you organize your time, but it may help you find the company's location when you are lost downtown and remember that your appointment with Acme was on Wednesday and the interview with Standard was on Thursday...or was it the other way around?

2. Research the company and the industry it serves. If you have a little background on what the company makes, sells or does, you will be that much more informed than Joe Applicant and possibly save yourself from some embarassing questions. Take a personal interest in the company; they like to

think they are special too.

you're reading a script when you answer

confident if you've rehearsed your ideas in front of your roommate, your goldfish or your bathroom mirror.

4. Dress carefully. Your choice of clothing may depend on the company's formality and the job's environment, but a clean and neat appearance is essential in any circumstance. A skirt and blouse, dress or pantsuit is most often recommended for women; a shirt and tie and/or sport jacket

5. Don't forget your interview survival kit: a pen or two, a pad of paper (to jot down the day the interviewer asks you to come back for a follow-up, the day you begin work, or another company the interviewer suggests you try), and a copy of your resume or a list of your previous employers and references.

6. Be on time. If you can't make it to the interview on time, your potential employer will assume that you won't be able to make it to work on time either.

7. Go by yourself.

8. Fill out forms carefully. Blank spaces on applications jump out at an employer and indicate that you are either careless. forgetful, or hiding something.

9. Watch your manners. When introduced to the interviewer, smile and shake hands. Don't smoke or chew gum, and try to remain poised and confident, regardless of how nervous you are. (If your stomach still jumps into your throat, remember that the

interviewer is only human, too. Picture him

doing something human: bathing his

German shepherd with Mr. Bubble, or

eating his morning Cream of Wheat in his Fruit of the Looms.)

It is important to remember the power of body language: sit up straight in your chair 3. Decide what you are going to say and and maintain eye contact. Speak directly to practice saying it. You need not act like the interviewer, not to his left eyebrow or your new shoelaces.

10. Talk. Be honest and enthusiastic and answer questions carefully. Don't be afraid to ask pertinent questions of your own, if the information is not offered: "What would my duties and responsibilities be?" "What kind of training would I receive?" "If I work out well, where can I go from here?"

11. But don't talk too much. Jokes and anecdotes should be kept to a bare minimum; let the interviewer tell you his favorite stories. It usually is not wise to ask about sick leaves, pension plans and vacations at the first interview. Talk opportunity, not security. Fringe benefits can be discussed when — and if — the job is

12. The employer will decide when the interview is over; don't extend it unless you job that is right for you.

feel some important point has been neglected. Always thank the interviewer, and ask when you should check back on the status of your application.

13. Take time to write the interviewer a thank you note; if you promised to send references, portfolios or other material, include them with the note. Don't be pushy, but try to stay in contact with the company: a polite phone call will remind them you are still interested and available and may help you find out if they are interested.

14. Interviews get easier with practice; once you have survived the first one, the rest will become progressively less painful. Your communication skills will be enhanced, and so will your chances of finding the



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(continued from page 8A)

placed immediately on in part-time work, then working part time with them is good for you until they can hire you on a full-time basis. Employers are more inclined to hire for full time from a part-time employment pool than take a person from the outside.

11. Tell me something about yourself.

This question is generally followed by a shocked silence as you race your mental motor trying to find something about yourself to talk about. This is the time you should be telling the employer that you are happy to talk about yourself and ask him just what it is that he wants to hear about — this approach leaves it less open-ended where you are not floundering around telling him that you like backpacking and rock music. If he tells you what he is interested in hearing, you have a happy way to respond. But if he says "just tell me about yourself," hop in happily with reasons you feel that your skills and background are good for the job. You will seldom have a better opportunity than this to sell yourself well.

12. We have many qualified applicants. Why do you think

we should hire you for this job?

This is tough — because almost everybody says the same thing - "Because I think I can do the job" - the words being accompanied by a sinking feeling in the pit of your stomach. One of the best approaches here is to convey that

evaluate the other candidates so you cannot give them any answers on their qualifications, but you can answer well about your own and that you believe that

your background experience and interest in the job equip you to handle the work well. It is important to say "I believe" because the truth is you will not actually know until you do their job how well you can do it. Remember, they can argue facts, but they cannot argue with your feelings, and if you say you feel or believe you can do the work, you are being believably honest.

13. Have you had any serious illness or injury? This is a breeze if there aren't any problems, but if there are, or have been, be prepared the right way -

have a signed clearance from your doctor to take with you to the interview, stating you are physically well and in abounding good health and able to meet the demands of a work situation.

14. What are your weaknesses, and what are your

strengths?

Smile when they ask this one — have a list made up for yourself that you have memorized about what it is that you do best, such as "I work well with other people on a team basis," then make your weaknesses possible strengths — for instance, "One of my weaknesses is that I find it hard to release responsibility, so frequently I spend a lot of time on my own doing the job myself." 15. Do you have questions about the company or job?

Every employer, down at the bottom of their company hearts, believes the myth that good people are hard to find and if asked, a good person is always one that is really interested in the company and in the job that they do - so this is an ideal time to relate your interest, enthusiasm and commitment to the company and the job.

16. How do you feel about working with a younger or older

supervisor?

Isn't it amazing that supervisors are people too? Your concern, of course, is that you do the best job possible for the company, and the supervisor is there to help and age is not a criteria of ability to do this.

(Prepared by Toni St. James of the CA Employment

Development Dept.)

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Grad School Options Affect Career Decisions

the future the way the where to attend college haunted you as a high school

"The decision of whether to attend graduate school requires a good deal of careful thought and research.'

Both questions deserve a good deal of thought and research. It is as important to delve into yourself and discover your reasons for wanting to continue your education as it is important to learn about a variety of schools and programs to decide which one is right for

First, think about your reasons for wanting to attend grad school, and carefully consider the adgoals specialization make advanced education necessary, be able to get a better job microfiche in Bldg. 427. with a graduate degree (consider your definition of program, it is important to

dergraduate, the decision of school may be for you. On whether and where to attend the other hand if you are graduate school may loom in using grad school as an end in itself — because you feel question of whether and you'll have difficulty finding a job with your present degree, because others expect you to go, or because you don't feel ready to leave the security of a university and enter the risky working world, then entering a graduate program may only leave you with the same problems you have now.

If you have thoroughly examined your goals and reasons and decided to work toward a further degree, begin thinking about where you would like to continue your education. Know what you are looking for and research schools carefully. The quality of a graduate program is best evaluated comparison; talk to people in your career field and find out what kind of preparation and/schools they recommend. When you have narrowed your focus to goals. Ask yourself your specific schools, talk to faculty and alumni about the program's strengths and Additional weaknesses. vantages and disadvantages evaluations of graduate of alternatives. If your programs also appear in or professional journals and graduate school literature. Catalogs are available in the or if your personal research UCSB Career Resource has shown you that you will Room (Bldg. 478) and on

Besides the nature of the

factors which may influence your satisfaction with the Financial conschool. siderations are always important — find out how much the program will cost and whether assistantships, loans or other forms of school's admissions

another determining factor in your choice.

Consider the institution location and setting appealing to you? How large is financial aid are available. important, how large is the department in which you will

If you're a college un- "better," here), then grad think about a variety of other requirements may be be working? What type of the day before your LSAT. research is being done at the particular institution?

> Begin your research early, and start filling out apitself. Is its geographic plications and taking any required tests before the last minute. You'll appreciate the university and, more the extra time when you're writing your fourth essay or you come down with the flu

Whatever your final decision, the option of graduate school is one which should be thoroughly researched and considered. And preparation — including getting to know yourself and your goals — is the vital first

Grad School Potential Test

Thinking about the possibility of graduate school? Consider the true/false questions below, answering each one honestly and truthfully. This is not a standardized or validated test, but your answers may supply some hints about your motivations to enter graduate school.

-Does living at a near-poverty level for four to seven years while studying most of the time repulse you?

-Do you enjoy writing term papers?

- -Does the idea of giving verbal presentations of academic material in front of a group bother you?
- -Do you enjoy reading academic books even if they are not
- -Do you put off studying for a test as long as possible?
- -Have you, on many occasions, given up a desirable social opportunity in order to study?
- Do you want to earn a good salary during your adult lifetime (that is, over \$16,000 a year)?
- -Do you like to study?

- -Do you have trouble concentrating on your studies for hours at a time?
- -Do you, on occasion, read over issues of recent professional journals?

-Do you dislike library research?

- -Do you feel you have a tremendous drive to enter your chosen profession?
- -Are there many alternative careers that you might like to
- -Do you intend to work full-time at a career?
- -Are you sick of school right now?
- -Are your grades mostly A's and B's?
- -Do you feel that your grades are far below the capacity you actually have?
- -Do you like the idea of doing research projects?
- -Do you dislike the competition from other students that you face in school now?
- -Can you carry out projects and study without direction from anyone else?

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What makes our book special? It was developed by the very people you want to hire you: executives at major U.S. corporations. We've used the principles outlined in "How to Land the Job You Want" to advance our own careers. We've successfully coached others to advance theirs. And we've interviewed applicants who have followed them...as well as those who haven't. "You're hired" is what we've said to those

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